# Gratitude Gold Carnival

"Toyo Tires Gratitude Gold Carnival" ("Promotion") is organised by Toyo Tyre Sales and Marketing Sdn Bhd ("TOYO"). By entering this Promotion, you agree to be bound by and comply with these terms and conditions, which shall form a valid and binding agreement between you and TOYO.

TOYO reserves the right to amend, add to or remove any of these Terms and Conditions at its sole discretion without prior notice.

## 1. Promotion Eligibility:

- 1.1 This Promotion is open to all Toyo Tires Fan Club Members who must be a citizen or permanent resident of Malaysia who holds a valid National Registration Identification Card (NRIC) number (12digit) and is above the age of 18 years at the time of participation ("Eligible Participants").
- 1.2 The participant must purchase a minimum of two (2) pieces of Toyo Tyres in a single receipt at any authorised dealers of TOYO.
- 1.3 The participant is only eligible for one participation per registered NRIC number.
- 1.4 Each eligible participant will receive a unique code to participate in the Spin and Win. Each unique code is valid for a single spin only.

## 2. Promotion Period:

- This Promotion will commence from 29<sup>th</sup> March 2024 until 2<sup>nd</sup> June 2024 ('Promotion Period').
- 2.2 Any purchases prior to the commencement of this Promotion and/or beyond the Promotion Period is not considered as a valid purchase for the purpose of this Promotion.
- 2.3 TOYO may at its sole and absolute discretion to change the Promotion Period at any time without any prior notice and without any liability.

#### 3. Promotion Mechanics:

The mechanism of the Promotion is as below: -

| Promotions   | Purchased Products  | TNG Cashback               |
|--|---|----------------------------|
| Reward #1  | Any 4 pcs 17" and above in a                              | Valued at RM100.           |
| Instant Cashback   | single receipt excluding Proxes                           |                            |
|  | Sport 2 & commercial tyres.                               |                            |
| (Redemption upon   | Any 4 pcs Proxes Sport 2 in a                             | Valued at RM200.           |
| purchase at authorized   | single receipt.   |                            |
| Toyo Dealers).   |   |                            |
|  |   |                            |
| Reward #2  | Minimum 2 pieces of any Toyo                              | Values ranging from RM15 - |
| Spin & Win Giveaway  | tyres in a single receipt.<br>Excluding commercial tyres. | RM500.                     |
| (Redemption through <u>link</u><br>and applicable for all tyre |   |                            |
| shop).   |   |                            |
| *Eligible for Toyo Tires Fan                                   |   |                            |
| Club members only.   |   |                            |

## 3.1 How to participate?

Step 1: The participant must purchase a minimum of 2 pieces of Toyo tyres in a single receipt at any authorised dealers of TOYO within the Promotion Period to be eligible for this Promotion.

Step 2: The participant shall register or login as a member of Toyo Tires Fan Club and upload proof of purchase via this link: <u>https://toyotires-</u><u>myfanclub.com/gratitudegoldcarnival/</u>

Step 3: After submitting the registration, participants need to enter their IC number and spin the wheel. Once verified, eligible participants will receive an SMS within 2 working days. The SMS will contain a TNG Reload Pin corresponding to their winnings from the spin. This process is completed upon successful submission and verification by TOYO.

Learn more on the step by step here

#### **3.2 Promotion Prizes**

- 3.2.1 All TNG eWallet Reload Pin received by the Eligible Participant can only be used on the TNG e-Wallet Mobile App.
- 3.2.2 Limited units for redemption on a first-come-first-served basis, while stocks last.
- 3.2.3 The TnG e-pin rewards will only be available to the phone number registered in the upload your purchase form. (Please refer step 2 in 3.1 How to participate)
- 3.2.4 The TNG eWallet Reload PIN that are not successfully delivered within three (3) attempts will be forfeited without prior notice.
- 3.2.5 The participant must redeem the TNG eWallet Reload PIN within one month ("Redemption Period") after the date of issuance. It is the participant's sole responsibility to ensure redemption of the TNG eWallet Reload PIN within the Redemption Period.
- 3.2.6 After the Redemption Period expires, the TNG eWallet Reload PIN shall be null and void, and no further redemption shall be possible.
- 3.2.7 TOYO is not liable for any losses or claims arising from the failure to redeem the TNG eWallet Reload PIN within the Redemption Period.

#### 3.3 Other Terms & Conditions

- 3.3.1 Rewards are subject to verification. TOYO may delay giving out the reward for the purposes of investigation and refuse to verify and process any submission that TOYO deems, in its sole discretion, to be fraudulent, suspicious, in violation of these terms and conditions.
- 3.3.2 If any unique code is discovered to have been utilized more than once, the qualification associated with said code will be deemed null and void. TOYO reserves the unequivocal rights to invalidate the entitlement under such circumstances.
- 3.3.3 No replacement, exchange, or cash refund will be entertained by TOYO. All items are non-transferable and non-negotiable.

- 3.3.4 TOYO reserves the right to substitute the TNG eWallet Reload PIN with other prizes at any time without prior notice. The items are given on an "As Is" basis and cannot be exchanged, transferred, or redeemed for cash, credit, other items, or vouchers.
- 3.3.5 TOYO decision on all matters relating to this Promotion shall be final and binding, and no further correspondence or attempts to dispute such decisions will be entertained.
- 3.3.6 Any dispute will be settled through good faith negotiation, and if unresolved, the parties shall submit to the jurisdiction of the courts of Malaysia.
- 3.3.7 TOYO reserves the right to cease, suspend and/or call off this Promotion at its sole discretion and as it deems fit and appropriate.
- 3.3.8 By participating in the Promotion, all participants: -
  - Consent for TOYO to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to the participation in the Promotion.
  - Consent for TOYO to disclose or publish their personal information such as their names and identities and any general information that TOYO sees fit about the participants in any media, marketing, or advertising materials; and
  - Grant TOYO the absolute and unrestricted right to modify, use and publish any still or moving images of the participants for any promotional, marketing, commercial or other related purposes, without any payment or compensation.

Please direct all enquiries pertaining to this promotion to the following:

- Contact person: Ms. Yee
- Tel: +6010-9266609
- Email address: tsmmarketing@toyotires.com.my
- Office hours: Monday Friday, 9AM 6PM (excluding public holidays)